

Making sure your care continues

Even if your doctor or hospital leaves the network

If you are currently undergoing treatment for a serious or complex condition, and your doctor or hospital leaves the network, Anthem will continue to provide coverage during your course of treatment. This is called continuity of care.

What conditions qualify for continuity of care?

- Currently hospitalized
- Urgent surgeries that are already scheduled
- Treatments for terminal illness
- Ongoing treatments for a serious and complex condition
- Care for pregnancy

If you qualify for continuity of care, you can seamlessly continue your coverage with your doctor or hospital. This lasts for 90 days once they leave the network or as soon as your need for ongoing continuation of care is over, whichever is first.



We're here to help

Find out whether you are eligible for continuation of care. Call the phone number on your Member ID card or ask your doctor to request authorization to continue your care.

